

NAME	AGENCY/ADDRESS	SERVICE PROVIDED	TELEPHONE (AREA CODE 412 UNLESS OTHERWISE INDICATED)	EMAIL ADDRESS
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NEXT HOCC MEETING

THURSDAY May 26, 2005

1:30PM-3:00PM

LOCATION: COMMUNITY HUMAN SERVICES CORPORATION

374 LAWN STREET, PGH, PA 15213

TEL: (412) 621-4706, should you need directions.

REMINDERS:

None this meeting

Agenda:

- Engagement Center
 - Philadelphia trip
- STREET HOMELESS-getting back to basics/original mission of HOCC
- Updates/Announcements

If you would like to add to the agenda, please email or call Becky LaBovick at labovickr@upmc.edu or 412-578-7734 by the previous day to the next meeting.

THURSDAY 4/28/05 1:30pm Meeting @ CHSC Lawn Street

- 1:35p, Chris initiated meeting.
- Adrienne with mail delivered to CHSC "SHELTER" for a client whom they do not know. It is an opportunity for small amount income. Client not known to HOCC members.
- Holly with handouts for Mayoral Candidate Forum
- Philadelphia trip-4/1/05-there are copies of the notes. Diane McMahon has on file and Becky LaBovick with copy should anyone want to review. Concept in Philadelphia much different that that of HOCC concept. Philadelphia has different sites: 56 on-site, 2-3 Safe Haven, scattered site housing, thrift store and restaurant, just to name some of the program(s). Project HOME began in Center City (central town) about 4yrs ago, there were >800 individuals on streets. Now, approximately 200 on streets. They have an Outreach Coordinating Committee (OCC) that falls under the umbrella of Project HOME. They provide direct street outreach, coordinated effectively with the police (police cannot cite homeless person for menial citations without contact with OCC), 27/7 outreach using Nextel 2-ways, central database and they are well funded. Five agencies coordinated, meet monthly and collaborate on clients. There are 12 police officers designated form homeless-they are specially trained and then go on to train their other co-workers (have handout if interested). Local Business and City are also active in taking part. This all was initiated in 1999 due to a sidewalk ordinance. There are 5 agencies, they maintain focus lists-lists of folks working with at each agency to well coordinate and case manage these folks. When a new individual is identified, there is a case review and the team responsible is determined. There are 5 teams, each specialized such as: Medical Team, MH Team, D&A Team, etc. Each team averages about 5 staff. Subcontracted by the City, so privacy issue is not as significant. There is a Women's Safe Haven with 25 beds. Looks like shelter, it is all in one large room. Has no MH on-site, the ladies go to another location for services. The male safe haven is set up similar to the female safe haven. Philadelphia is also with a significant number of beds. Privacy is always an issue.
- SWEEPS-Anderson and Lacock Streets (9th St Bridge near RR tracks on North Side) with 2-day sweep on 4/25 & 4/26/05. Mac with follow up at the boathouse, which IS GONE! He attempted follow up with 2nd Ave Public Works to no avail. No idea

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where the belongings are being kept. Mac has call in to Mr. Costa, but hasn't received return call to date. The notices did mention only about the 2nd Ave Public Works.

- FYI-Philadelphia only gives one-night notice of sweeps.
- STREET HOMELESS-no issues raised at this time.
- General Announcement: Living Room closed about 3 weeks ago as they ran out of funding and lost volunteers. Also, the church was sold to a developer for a business. Hopeful that new monies and location are found and with plan to re-open around 9/05.
- WINTER INITIATIVE-Philadelphia's version of SWES in Pittsburgh. One of sites used is a former recreation center. CODE BLUE-winter inclement weather, CODE RED-summer inclement weather. Philadelphia-City actually runs some of the shelters. One thought to keep in mind, such as with Philadelphia...there engagement center is no so much a LOCATION, but a STREET MOVEMENT with significant collaboration.
- General discussion regarding the multi-faceted aspects of "engagement center", such as: primary MH, primary D&A, Dual. The concept would be for OSN/OSAL to target individuals. Discussion regarding individuals being homeless for long periods due to poverty, this precipitates MH and D&A in some cases. Example used of a person being manipulative/deceitful in behaviors, using these skills to obtain basic needs or due to MH, or all of the above. Who are we talking about within HOCC?? Is our target the same as the population (City/Police/Business/Etc.). Diane Johnson expressed follow-up on this, returning to the original mission of HOCC. Further general discussion of engagement center not necessarily being "a place", but a PROCESS. Jonathan Cox reviews that the community in general sees a problem, not necessarily defining homeless as MH/D&A/etc.
- Fred mentions that OBH has Draft of Housing. LTSR/CRR/Mayview individuals were interviewed to plan for housing draft. Discussion regarding HIPPA and case management discussion (*reminder, HOCC used to be a 2-part meeting, HOCC and the Mayor's Task Force). It is sensible that different programs target specific population. As a committee, we need to figure a way to target EVERYONE, then further break down detail and individually target based on the individuals issues. MH/Dual/D&A/etc. "One Size" does not fit all. Adrienne points out that we already have so many of the components in place~the next question is HOW DO WE??? How do we coordinate better? Example: CYF max-outs....WHY is CYF not addressing this internally?? HOW DO WE COORDINATE BETTER? Privacy remains an ongoing issue. Mobile Engagement was briefly discussed. Jonathan reviews that we need BUY-IN from the public at large before even identifying a site(s), this may assist making some of the pieces go better/easier. Still with a concept of having some part of this CENTRALIZED, but who/where/etc?? ACES mentioned, but Blain Pendleton discussed Pro's and Con's of this being some part in the answer. Jonathan discussed how communication and coordination are crucial. Need police involvement as well. We need a system set in place. Moon mentions years ago of trainings given by CHSC/WPIC to police, but this is no longer happening. Diane Johnson proposes need to shore up next step for the engagement center then ENLARGE THE CONCEPT-determining who is doing what, more coordination, more collaboration. Adrienne discussed limitations of the agencies involved. We need to determine who we are talking about and what are their needs, then take it to the Pgh. Downtown Partnership, City, etc.
- FYI: ACES (Allegheny Co. Emergency Services) 1-888-424-2287. There is 24/7 coverage for MH crises in community through ACES, this could be for consult/referral or actual on-site visit by mobile team to assess. There are three teams out of Mercy Behavioral, WPIC and Family Links. Mercy Behavioral with primary contract.

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- DETERMINED WANTED OUTCOME: DECREASED NUMBERS ON THE STREETS. Now, we need action steps to achieve this goal. Fred mentions a “Needs Assessment”, which is essentially along the lines of what Adrienne had been previously discussing.
- NEXT MEETING: Each agency to bring back to the table-general numbers, basics about programs offered, who is served, how served, limitations, etc.
 - It was also determined that we are with need for better social marketing.
 - Fred discussed how HOCC- Coordinating Center is an area with need for focus.
 - What are the barriers to collaboration, Chris suggested: finances, systems, program requirements, etc.
 - Diane Johnson suggests that we discuss WHAT WE DO, then move on to barriers.
 - Diane McMahon mentions discussion with Cleveland in Mid-June for trip to visit. They work a lot with D&A folks. She will send on the info to Becky.
- ☺ KUDOS!! THANK YOU DIANE MCMAHON FOR ORGANIZING THE PHILADELPHIA TRIP!! ☺

	Allison, Donna	Northside Leadership Conference 415 E. Ohio Street PGH, PA 15212	Advocacy for community issues	231-4714 x20	donna@pittsburghnorthside.com
	Brooks, Ray	NCM-Safe Haven 2133 Perrysville Ave. PGH, PA 15214	Supportive housing	412-323-1516	Reb072@.com
	Brownwell, Charlie	No Walls Ministries 763 Cottonwood Dr. Monroeville, PA 15146	Outreach/Bible Study	445-5052	Goodnews21c@adelphia.net
	Chalich, Theresa	Bethlehem Haven 905 Watson Street PGH, PA 15219	Mental health	412-391-1348 x104	tchalich@bethlehemhaven.org
X	Chiappini, Stephanie LMSW -and/or- Leibowitz, Art	Operation Safety Net Mercy Hospital 1400 Locust Street PGH, PA 15219	Medical outreach, case management, transitional housing	412-232-5739	schiappini@mercy.pmhs.org
X	Cox, Jonathan	Pittsburgh Downtown Partnership		566-4190	jcox@downtownpittsburgh.com
	Cramer, Ed	No Walls Ministries 763 Cottonwood Dr. Monroeville, PA 15146	Outreach/Bible Study	445-5052	Kramerssss@aol.com
	Dewalt, Paul	EECM 319 N. Beatty Pgh, Pa 15206	Men's shelter mgr	361-5013 x117	
	Dickman, Karen	Allegheny Co. Forensics 304 Wood St PGH, PA 15222		412-350-3443	
	DiLeonardo, Debbie	UPMC/WPIC-SFMC OUTREACH 2552 Centre Ave Pgh, PA 15219	SFMC MH Outreach	412-578-3650	

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X	Fowler, Fred Senior Planner Office of Behavioral Health 304 Wood Street PGH, PA 15222		350-3449	ffowler@dhs.county.allegheny.pa.us
	Haberchak, Ed Allegheny County DHS United Way Bldg One Smithfield Street 4 th floor Pgh, Pa 15222	ACDHS Bureau of Hunger and Housing	350-4031	
	Haft, Perrin DHS/Office of Behavioral Health 304 Wood St Pgh, Pa 15222	Social services	350-3451	
	Hargrove, Lindsay Allegheny Co. Forensics 304 Wood St. PGH, PA 15222		412-350-3443	
	Hayes, Patty Ph.D. VA Pittsburgh Healthcare Sys. PGH, PA 15240	Women Veterans Program Manager	412-688-6289 clinic 412-688- 6236	Patricia.hayes@med.va.gov
	Jenkins, Gordon EECM 319 N. Beatty Pgh, Pa 15206	Men's shelter mgr	361-5013 x117	
X	Johnson, Diane WPIC-NLP 2552 Centre Avenue Pgh, PA 15219	Outreach	578-7729	Johnsond@msx.upmc.edu
X	Johnson, James "Moon" 374 Lawn St Pgh, Pa 15213	Outreach	621-6513	Jamesjohnson334@verizon.net
	Johnson, Sylvia CHSC 374 Lawn Street Pgh, Pa 15213	Supportive Relocation	621-4706	
	Kurka, Iris Health Care for the Homeless 7227 Hamilton Avenue PGH, PA 15208		244-4700	
X	LaBovick, Becky WPIC-Outreach and NLP 2552 Centre Avenue Pgh, PA 15219	Homeless MH Outreach	578-7734	Labovickr@msx.upmc.edu
X	Laemmle, Chris WPIC-Outreach and NLP 2552 Centre Avenue Pgh, PA 15219	Outreach	578-7730	Laemmlecp@msx.upmc.edu
	McKelvia, Tyrone (Mac) NLP-2552 Centre Ave. PGH, PA 15219	D&A Outreach Specialist	578-3250	
X	McMahon, Diane Parental Stress Center 5877 Commerce St. PGH, PA 15206	Pending possible HUD/PH Program, waiting to hear!	361-4800	Dianem677@aol.com
X	McMahon, Mac CHSC 374 Lawn Street Pgh, Pa 15213	Outreach / Housing Supervisor	621-6513 x106 c: 417-6231	mac99861@cs.com
	Miller, No Walls Ministries	Outreach/Bible Study	445-5052	Deniseann1004@ya

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	Denise 763 Cottonwood Dr. Monroeville, PA 15146			hoo.com
	Nardin, Paul Mercy Behavioral Health 412 E. Commons Pgh, PA 15212		442-8910	paulnardin@mercybh.org
X	Payne, Dennis OR O'Connor, Lana DHS United Way Building One Smithfield St. 4 th floor Pgh, PA 15222	ACDHS	350-4984 350-3837	dpayne@dhs.county.allegheny.pa.us
X	Pendelton, Blaine Mercy Behavioral Health 412 E. Commons Pgh, PA 15212		442-8910	bpendleton@mercybh.org
	Pilarski, Mary Frances VA Hospital 122 B-H 7180 Highland Dr. PGH, PA 15206	VA Healthcare for the Homeless Veterans	412-365-5273	Mary.Pilarski@med.va.gov
	Price, Sharlene Family Links 1601 Fifth Ave PGH, PA 15219	Homeless Shelter	471-6160	
	Pyptyk, Emil DHS OBH 304 Wood St. PGH, PA 15222	Supervisor MH housing	350-7117	epyptyk@dhs.county.allegheny.pa.us
	Quinn, Mae 1410 Fifth Avenue Pgh, PA 15219	Miryam's	471-0155	
	Reynolds, Curtis CHSC 374 Lawn Street Pgh, Pa 15213	Outreach	621-4706	creynolds@chscorp.org
	Sanders, Theda PCHS/HCH		244-3518	tsanders@pchspitt.org
	Smith, Erica CHSC 3201 Craft Place Pgh, Pa 15213	SOT	621-6513 x115	esmithchsc@yahoo.com
X	Sonney, Holly Bethlehem Haven 905 Watson Street PGH, PA 15219	Mental health	412-391-1348 x103	hsonney@bethlehemhaven.org
	Stammely- Park, Melissa Family Links 1601 Fifth Ave PGH, PA 15219	Homeless Shelter	471-6160	mpark@familylinks.org
	Steffey, Goerge East Liberty Family Health Care Center 7171 Churchland St. PGH, PA 15206	Behavioral Health	412-361-3435	gsteffey@elfhcc.com
	Sweitzer, Harry Bureau of Hunger and Housing 4 th floor United Way Building One Smithfield St. Pgh, PA 15222	ACHD	412-350-3848	
	Upsher, Curtis Community Care One Chatham Ctr.	ACOBHMCO	454-2163	upsherc@ccbho.com

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		112 Washington Place Pgh, PA 15219			
X	Vanderhorst (Ojanide), Beverly	VA Hospital 122 B-H 7180 Highland Drive PGH, PA 15206`	VA Healthcare for Homeless Vets	365-5772	Beverly.vanderhorts@med.va.gov
	Venezia, Rich	Allegheny County DHS United Way Bldg One Smithfield Street 4 th floor Pgh, Pa 15222	Allegheny County Dept of Human Services	350-4354	Rvenezia@dhs.county.allegheny.pa.us
	Walczak, Vic	ACLU		681-7864	vwalczak@aclupgh.org
X	Walnoha, Adrienne	CHSC 374 Lawn Street Pgh, Pa 15213	Director Homeless Services	621-6513 x101	awalnoha@chscorp.org
	Waters, Rocky	NCM-Safe Haven 2133 Perrysville Ave. PGH, PA 15214			
	Wilson, Tori	Family Links 1601 Fifth Ave PGH, PA 15219	Homeless Shelter	471-6160	
	Zuklich, Jessica	Operation Save-A-Life Volunteer	Housing/Street Outreach		